

## FREQUENTLY ASKED QUESTIONS (FAQ)

### 1. How do I register to the meeting?

You can download WCCE Apps on Playstore or IoS. Bear in mind that the seats for plenary meeting are very limited. Only if you really want to attend, should you RSVP. However, you can register to visit our Creativillage and Creative Session during the conference.

For the VIP/Invitation registration, our team has curated and selected these participants. Shall there be any confirmation and questions, please kindly directed to us at the [international@bekraf.go.id](mailto:international@bekraf.go.id) with the subject of [VIP/Invitation Registration] (space) [Your Subject of Inquiries].

### 2. I am from media. How do I register to attend the conference?

You can access our website at [wcce.id](http://wcce.id) and log on to our Registration Page to get accredited as media participant. Should you submit a letter explaining your employment in your company. We will later send you confirmation, e-ticket and special barcode to be exchanged with Media Badge.

### 3. How do I get Participant Badge to attend the conference?

After registering on WCCE Apps, we will send you confirmation, e-ticket and special barcode. Please make sure to show the organizers your e-ticket with special barcode and ID Card to be exchanged with access Badge. E-ticket exchange for Participant Badge starts from 5<sup>th</sup> November 2018 in front of Uluwatu Room in BNDCC.

### 4. Can I register on the spot?

Yes, you can. You may register on the spot and get Visitor Badge. However, Visitor Badge is a badge only to attend CreatiVillage since the meeting, Gala Dinner, and plenary conference can be attended by RSVP through WCCE Apps only.

### 5. Is there admission cost to attend the conference?

There are absolutely no cost/fee taken to attend the WCCE 2018. However, your personal accommodation/flight/spending shall be borne by yourself.

### 6. How can I access the Creativillage?

CreatiVillage is open for public. You can visit the CreatiVillage at the foyer of BNDCC 1 and the Nusa Dua Hall 5. However, you have to download WCCE Apps to be accredited to get special barcode in order to exchange it with Visitor Badge.

### 7. How can I attend the Creative Session?

You can register through WCCE Apps on Android and iOS. Click RSVP to confirm your attendance. Please bear in mind that the seat is limited for each Creative Session.

### 8. What is Alun-Alun (Mini Stage)?

Alun-Alun is a stage to presenting creative ideas, concepts, and products (works) from all stakeholders (Government, private sector, and associations / communities). You can do RSVP through WCCE Apps to perform on the Alun-Alun.

**9. What is Meeting Pods?**

There are 3 meeting pods for participant to have private meeting. It should be reserved first through WCCE Apps to access the Meeting Pods.

**10. Are there any meals included with my registration?**

Only VIPs and selected participants are allowed to enter the Singaraja Hall (the dining room) during lunch. Other participants may purchase their meal at the BNDCC restaurant.

**11. Can I join the Welcoming Dinner? How can I join?**

The welcoming dinner is an invitation only dinner, limited to the participants of Friends of Creative Economy.

**12. Can I join the Gala Dinner? How can I join?**

Attendees of Gala Dinner will be based on the initial registration by invitation and RSVP through WCCE Apps. Only VIPs and selected participants are invited to join the Gala Dinner.

**VENUES**

**1. Where will the WCCE 2018 be held?**

The WCCE 2018 will be held at the Bali Nusa Dua Convention Centre, located in Kawasan Pariwisata Nusa Dua Lot NW/1, Benoa, Kuta Sel., Kabupaten Badung, Bali 80363, primarily the conference will be concentrated at the BNDCC 1.

**CLIMATE & HEALTH**

**1. How's the temperature in Bali?**

As an island in the Indonesian Archipelago, Bali holds a tropical climate throughout the year. This means that you will experience warm temperature with high humidity. The average temperature will be 24 - 31 C. In November, the weather tends to be raining, as we reach the wet season at that time.

**2. How's the health service in Bali?**

As a global touristic destination, Bali holds higher standard when it comes to health service. There are several international hospitals, and also public general hospital. You may find the contacts below:

1. BIMC Hospital Nusa Dua (D Block at the BTDC Complex)
2. Siloam Hospital (Jalan Sunset Road No.818, Kuta, Badung Regency)
3. Sanglah General Hospital (Jalan Diponegoro, Dauh Puri Klod, Denpasar Barat, Denpasar)

**3. Can you drink the tap water in Indonesia?**

No.

## LOCAL TRANSPORT, ACCOMMODATION, AND ATTRACTIONS

### 1. Are there any options for me to reach the conference venue using local transportations?

We provide shuttle service from airport to Official Hotels for VIPs and invitees (Grand Witz, The Westin, The Laguna, Melia, Courtyard, Novotel, and Mercure), and from hotels to BNDCC. For other option, Taxi call center is available for 24 hours.

- Kowinu Taxi  
Sentral Parkir BTDC Nusa Dua  
+62 361 773030
- Bali Taksi  
Jl. BP Ngurah Rai No. 4 Jimbaran  
+62 361 702000
- Blue Bird & Car Rental  
(0361) 701 111

### 2. Are there any informations regarding Shuttle Service?

WCCE provides shuttle service from Ngurah Rai Airport to BNDCC and official hotels on November 6-8, 2018.

- a. Shuttle service from Ngurah Rai Airport to Official Hotels in Nusa Dua:  
5 & 6 November, bus departs every hour from 10.00 to 24.00
- b. Shuttle service from official hotels in Nusa Dua to Ngurah Rai Airport:  
7 -9 November, bus departs every 2 hours starting from 4.00 to 20.00 (guests are requested to do reservation one day in advance).
- c. Shuttle service from official hotels to BNDCC:  
6 -8 November
  - from 7.00 to 10.00, bus departs every 30 minutes
  - from 10.00 to 18.00, bus departs every hour
- d. Shuttle service from BNDCC to official hotels  
6 -8 November
  - from 7.30 to 10.30, bus departs every 30 minutes
  - from 10.30 am to 18.30 pm, bus departs every hour
- e. 6 Nov (Welcoming Dinner)
  - shuttle service from BNDCC to official hotels,
  - from 18.30 to 22.00, bus departs every 30 minutes
- f. 7 Nov (Gala Dinner)
  - from BNDCC and official hotels to dinner venue (Sofitel), from 18.00 to 19.30, bus departs every 30 minutes
  - from Sofitel to official hotels, from 20.00-22.00, bus departs every 30 minutes

We also provide Information & Hospitality Desk at several spots in Ngurah Rai International Airport:

- Domestic Terminal: In the terminal before Baggage Claim
- Internasional: In Arrival Terminal before the Immigration Counter

\*\* Please note that the Shuttle schedule is subject to change due to certain circumstances

**3. Are there any attractions to visit nearby Nusa Dua?**

Yes, there are some recommended attractions Inside Bali Tourism Development Corporation (BTDC) area such as Devdan at Bali Nusa Dua Theatre, Bali Collection Shopping Centre, and Museum Pasifika Nusa Dua

**4. Are there any recommended hotels nearby the venue beside of the Official Hotels as another options?**

**List of Hotels close to the Venue:**

**Amanusa**

PO Box 33, Nusa Dua 80363, Bali, Indonesia Tel: +62 361 772 333  
Fax: +62 361 772 335  
Email: amanusa@amanresorts.com

**Aston Bali Resort & Spa**

JL. Pratama No. 68X, TanjungBenoa, Nusa Dua 80363  
Tel : +62 361 773 577  
Fax : +62 361 774 954  
Email: info@astonbali.com Web: <http://www.astonbali.com>

**Ayodya Resort Bali**

Jalan Pantai Mengiat, Nusa Dua, Bali Indonesia – 80363  
Tel: +62 361 771102  
Fax: +62 361 771616  
Web: <http://www.ayodyaresortbali.com>

**The Bale Hotel**

Jl. Raya Nusa Dua Selatan, PO. BOX 76 Indonesia – 80363 Club Med Bali  
P.T. Holiday Villages, Lot 6, Nusa Dua, Bali 80361, Indonesia  
Tel: +62 361 771 521/523  
Fax: +62 361 771 831/835  
Web: [http://www.clubmed.com.my/cm/resort-bali-indonesia\\_p-252-l-AE-v-BALC-ac-vh.html](http://www.clubmed.com.my/cm/resort-bali-indonesia_p-252-l-AE-v-BALC-ac-vh.html)

**Conrad**

Jl. Pratama 168, TanjungBenoa, Bali Indonesia – 80363  
Tel: +62 361 778788  
Fax: +62 361 778780  
Web: <http://www.conradbali.com>

**Goodway Hotels & Resort Nusa Dua Bali**

Jalan DalemTarukan, No. 7 – Taman Mumbul Nusa Dua, Bali, Indonesia  
Tel: +62 361 773 808

Fax: +62 361 773 737-773 800  
Email: info@goodwaybali.net, reservation@goodwaybali.net  
Tel: +62 361 775111  
Fax: +62 361 775222  
Web: <http://www.thebale.com>

**Bali Royal Suites**

Jl. Pratama 66, TanjungBenoa Nusa Dua, 80361 Tel: +62 361 771 039  
Fax: +62 361 771 885  
Web: <http://www.baliroyalsuites.com>

**Bali Tropic Resort and Spa**

P.O. Box. 41 Jl. Pratama 34A, Nusa Dua, Bali (80363) Indonesia  
Tel: +62 361 772130  
Fax: +62 361 772131  
Email: [hotel@balitropic-resort.com](mailto:hotel@balitropic-resort.com) Web: <http://www.balitropic-resort.com/>

**Kayumanis Nusa Dua Private Villas and Spa**

BTDC Area Nusa Dua, P.O. Box 777 Nusa Dua, Bali 80363 Indonesia  
Phone : (62) 361 770 777  
Fax : (62) 361 770 770  
Email : [nusadua@kayumanis.com](mailto:nusadua@kayumanis.com) Web : <http://www.kayumanis.com>

**The Laguna Resort & Spa**

Kawasan Pariwisata Nusa Dua Lot N2, Nusa Dua, Bali 80363, Indonesia  
Phone : (62) 361 771 327  
Fax : (62) 361 771 326  
Email : [laguna.reservation@luxurycollection.com](mailto:laguna.reservation@luxurycollection.com) Web: [www.luxurycollection.com/bali](http://www.luxurycollection.com/bali)

**Melia Nusa Dua Bali**

Kawasan Wisata BTDC Lot 1, Nusa Dua, Bali Indonesia – 80363  
Tel: +62 361 771510  
Fax: +62 361 771362  
Email: [reservation@meliabali.com](mailto:reservation@meliabali.com) Web: <http://www.meliabali.com>

**Grand Whiz Hotel, Nusa Dua**

Blok T, Kawasan Wisata Nusa Dua  
P.O. Box 182, 80363 Bali, Indonesia  
Phone : (62) 361 849 8020  
Fax : +62 361 849 8021, 849 8022  
Email : [contact@whizhotels.com](mailto:contact@whizhotels.com), [reservation.nusadua@grandwhiz.com](mailto:reservation.nusadua@grandwhiz.com)  
Web: <http://grand.whizhotels.com/nusadua/>

**The Grand Bali**

Jalan Nusa Dua Selatan No. 8  
P.O Box 97 Nusa Dua 80363 Bali, Indonesia  
Tel: +62 361 776688  
Fax: +62 361 773636  
Web: <http://www.thegrandbali.com>

**Nikko Bali Resort and Spa**

Jl. Raya Nusa Dua Selatan, PO BOX 18 Nusa Dua 80363, Bali - Indonesia  
Phone : +62 361 773 377  
Fax : +62 361 773 388  
Email : sales@nikkobali.com Web : <http://www.nikkobali.com>

**Novotel Bali Benoa**

Jl. Pratama 70, TanjungBenoa, Nusa Dua, Indonesia-80361  
Phone : +62 361 772239  
Web : <http://www.novotelbalibenoa.com/>

**Novotel Nusa Dua**

Jl Pantai Mengiat  
BTDC Complex Po Box 116, 80363 NUSA DUA INDONESIA  
Tel: +62 361 8480555  
Fax: +62 361 8480556  
Web: <http://www.novotel.com>

**Nusa Dua Beach Hotel and Spa**

P.O. Box 1028, Denpasar, Bali Indonesia  
Tel: +62 361 771210  
Fax: +62 361 772617  
Web: <http://www.nusaduahotel.com>

**Swissbel Hotel Segara**

Jl. Pura SegaraSawangan, Nusa Dua Selatan, Bali 80363 Nusa Dua, Indonesia  
Tel: +62 361 8708888  
Fax: +62 361 777921  
Web: <http://www.swissbelhotelsegara.com>

## Hospital & Medical Services

- **BIMC Hospital Kuta ( $\pm 13$  km from BNDCC):**  
Jl. Bypass Ngurah Rai No. 100X  
Kuta 80361  
Tel: (+62-361) 761 263 - Fax: (+62-361) 764 345
- **BIMC Hospital Nusa Dua ( $\pm 1$  km from BNDCC):**  
Kawasan BTDC Blok D  
Nusa Dua 80363  
Tel: (+62-361) 3000 911  
E-mail: [info@bimcbali.com](mailto:info@bimcbali.com)  
website: [www.bimcbali.com](http://www.bimcbali.com)
- **Siloam Hospital ( $\pm 14$  km from BNDCC):**  
Jl Sunset Road No. 818  
Kuta, Badung  
Tel: (+62-361) 779900 - Fax: (+62-361) 779933  
E-mail: [Info.bali@siloamhospitals.com](mailto:Info.bali@siloamhospitals.com)

## CLINIC

- **International SOS**  
Jl. Bypass Ngurah Rai No. 505X  
Kuta 80361  
Tel: (+62-361) 710 505  
Fax: (+62-361)710 515  
E-mail: [baliassistoperation@internationalsos.com](mailto:baliassistoperation@internationalsos.com)  
website: [www.sos-bali.com](http://www.sos-bali.com)
- **WCCE Organizer provide health services for all participants.**

## **LOCAL TRANSPORTATIONS**

### **1. Taxi**

- **Kowinu Taxi**  
Sentral Parkir BTDC Nusa Dua  
+62 361 773030
- **Bali Taksi**  
Jl. BP Ngurah Rai No. 4 Jimbaran  
+62 361 702000
- **Blue Bird Taxi & Car Rental**  
(0361) 701 111

## **SHOPPING ARCADE, ENTERTAINMENT & ATTRACTIONS**

- **Devdan at Bali Nusa Dua Theatre - Bali**  
Kawasan Pariwisata Nusa Dua, Komplek ITDC, Benoa, Nusa Dua, 80363  
+62 361 770197
- **Bali Collection Shopping Centre**  
Komplek ITDC Nusa Dua, Benoa, Kuta Selatan, Benoa, Kuta Sel., Kabupaten Badung, Bali 80363
- **Museum Pasifika Nusa Dua Bali**  
Complex Bali Tourism Development Corporation (BTDC) Area Block P, Nusa Dua 80363, Bali  
Phone: +62 361 774935 Fax: +62 361 774559 Email: info@museum-pasifika.com www.museum-pasifika.com

## **POLICE STATIONS**

**Kuta Police Station** - Jalan Raya Tuban | **Tel:** (0361) 751 598

**Nusa Dua Police Station** - Jalan By Pass Nusa Dua | **Tel:** (0361) 772 110

**Sanur Police Station** - Jalan By Pass Ngurah Rai | **Tel:** (0361) 288 597